

**KINGDOM OF BAHRAIN
MINISTRY OF EDUCATION
DIRECTORATE OF EXAMINATION /CENTRAL EXAMINATION SECTION
SECONDARY EDUCATION / UNIFIED TRACKS & RELIGIOUS
FIRST SEMESTER EXAM 2019/2020**

COURSE NAME: English Language

TRACK: UNIFIED TRACKS AND RELIGIOUS

COURSE CODE: Eng. 201

TIME: 2 Hours

Listening 1: (5 Marks)

Listen to a telephone conversation about advertisement for welfare officer job then choose the correct answer (a,b or c) (5 Marks)

Woman: Hello, International welfare office?

Man: Hello, may I speak to Miranda Rickson please?

Woman: Speaking.

Man: My name's Daniel Parker. I saw your advertisement for the welfare officer job on the internet, and I wondered if I could get more information about it.

Woman: Oh, sure, well, what would you like to know?

Man: Well, the job is for the summer, isn't it?

Woman: Yes, that's right. We need welfare officers for seven weeks, for about 50 hours per week.

Man: Officers? So there is more than one job available?

Woman: Yes, that's right. We're actually looking for three welfare officers. We need someone to look after our students at evenings and weekends, not just during the daytime, you see. Last year we had four welfare officers looking after two hundred students. We're expecting about a hundred more students this year, so we want to recruit two more officers. Three of last year's officers are returning, so we need three more.

Man: So, the job is looking after students?

Woman: Yes, students from overseas.

Man: Which countries are the students coming from?

Woman: Well, a few come from the Far East, you know, China, Korea, Japan... and about a quarter are from the Middle East, but the majority are from Eastern Europe.

Man: Oh, ... I don't speak any other languages except English.

Woman: Don't worry about that. They will all speak English, and they'll understand you, if you talk slowly. The job involves making sure their accommodation is okay, helping them out if they get sick, taking them on trips and so on.

Man: That doesn't sound so complicated.

Woman: It's not, especially if you know the local area. Do you?

Man: Yes – well, I moved here a few months ago. I'm a student here.

Woman: That's fine. But the work can be stressful. The hours are long and you won't get much time away from people. You need to be ready for anything.

Man: Am I expected to work evenings and weekends?

Woman: Yes. You'll have to work at least three evenings a week on weekdays, and at least one full day at the weekend, sometimes both days.

Man: Wow.

Woman: Yes, you see, we put on events for the students, sports activities, film nights, quizzes and so on. And at the weekends there are usually two trips; one long distance coach trip, and another one a little closer to home. We need two officers on each trip.

Man: So what hours am I expected to work?

Woman: Well, the officers take turns to do daytime and evening duties. You will either work from ten in the morning until five pm, or from four pm until ten or eleven at night. On weekends, you'll work about nine hours a day.

Man: Well, that's okay. I need to earn some money, so I don't mind working long hours! So, the students are here for seven weeks?

Woman: Actually, no. The first week is for training. There's a lot to learn before the students arrive, but you'll only be required for about five hours a day, so the first week is fairly relaxed. But the students arrive at the weekend, so you'll be needed on the Saturday or the Sunday.

Man: Well, thanks for the information. I am definitely interested. I'll fill in the application form and send it in.

Woman: No problem. There's still a week until the closing date.

Man: Thanks, Bye!

Listening 2: (5 Marks)

Listen to five people talking about their holidays, and match the statements to the right speakers.

Note that there is an extra statement. (5 Marks)

Speaker one (Woman)

Well I have to say I was worried about it, but my husband had been bothering me for weeks. I mean, it's not much of a getaway is it? Having to be on your best behaviour and making polite conversation all the time? But I have to say, it wasn't half as bad as I expected. There are some quite nice places to visit near that place, and so we did manage to have some time to ourselves. And of course we got waited on hand and foot too! All our meals provided for us, although we did have to help with the washing up. The great thing was, we had plenty of time to just relax, sit in the garden with a book, watch a movie, do some shopping. I didn't expect to feel as refreshed by the end of it as I did.

Speaker two (Man)

It was great. It took two hours to get there and the key was waiting for us. We didn't have to deal with anybody. No hanging around in airports, no checking into hotels, no carrying baggage vast distances, no making a fool of myself in another language. We just rolled up and let ourselves in. It had all the home comforts, and more importantly, it was clean and tidy! Within three hours of leaving home we were sitting at a cafe by the riverside, coffee in hand. I don't know why we ever bothered going on exotic holidays when we could have just done this. Well, I'll know for next time!

Speaker three (Woman)

Oh, I'm so glad I did it! I mean, it was hard work, getting up at the crack of dawn so we could get well on the way before the heat of the afternoon. I don't think I've ever been so tired in my life! And my feet were killing me by the end of it! But it was a brilliant way to meet people; not just tourists like me, but also the porters and the guide. They opened our eyes to the cultural aspects of the trip, so that was an added bonus. I'm glad I had them to carry the tent for me. I'd never have made it otherwise. It was such a brilliant feeling though, when we finally made it there. I'll never forget it.

Speaker four (Man)

Well, it was supposed to be like one of those endless summer holidays like when you were a kid, you know? Just pottering around, watching some daytime TV, seeing some mates, staying in bed till noon. But inevitably, the more I hung around the place, the more I realised how much work it needed. Before I knew it, I was digging up the garden, fitting shelves, tidying up. The only time I went out was to go to the Do It Yourself shop for more bits and tools. By the end of the week, I was more shattered than I had been at the beginning. So much for that idea! In future I'll make a point of getting away!

Speaker five (Woman)

The place didn't have a lot going for it, I mean it's not really on the main tourist trail, so it hasn't got much in the way of culture. There were some interesting buildings and some nice restaurants, but nothing special really. I wouldn't have liked to stay there any longer, because we'd run out of things to do by the end of the second day. But the hotel was clean, the food was nice, I got the chance to practice my language skills, and pick up some bargains. When I got back to work, I did feel as if I'd been away for longer, so it must be true what they say – a change is as good as a rest.